

## FREQUENTLY ASKED QUESTIONS- (For Residents)

### What does a solicitor permit look like?

Please see sample below.



### Are solicitor permits issued to the company or individual?

Permits are issued to the individual therefore if you have multiple people soliciting for the same company each person has to have their own permit.

### Does a solicitor have to carry their permit while soliciting?

Yes. It shall be unlawful for any person to engage in a solicitation without visibly displaying the permit provided by the city.

### I do not want solicitors putting anything on my door, what should I do?

A person desiring that no person conduct solicitation at such person's residence shall exhibit in a conspicuous place upon or near the main entrance to the residence a weatherproof card, not less than three inches by four inches in size, containing the words "NO SOLICITORS." The letters shall not be less than two-thirds of an inch in height.

### I have a "NO SOLICITORS" sign on my door, but people still leave flyers/handbills. What can I do?

Please call us at 972-744-4800 or email [pd-solicitorpermit@cor.gov](mailto:pd-solicitorpermit@cor.gov) with the contact information listed on the flyer/handbill. We will contact the business to address the violation.

### Are there any exemptions to the Permit requirement?

Yes. The following organizations/individuals are exempt and not required to obtain a Solicitation Permit:

- Canvassers such as Political organizations, Church or religious groups, for the purpose of enlisting support for or against a particular religion, philosophy, ideology, political party, issue or candidate.
- Insurance salesman, Real Estate salesman, and others licensed by the state. Alarm companies if licensed by the state.
- Distributors of complimentary newspapers, phonebooks, and Neighborhood Network Directory.
- Companies that operate under franchises granted by the City or State.  
(Oncore, Atmos, ATT, Spectrum, and Verizon)

**Can a person with a current solicitor permit solicit any day and at any time of the day?**

No. Soliciting is not allowed before 9:00 a.m. or after 30 minutes following sunset of any day, Monday through Saturday; at any time on a Sunday, New Year's Day, July Fourth, Labor Day, Thanksgiving Day, Christmas Day, Memorial Day, or Veterans Day.